

Product Features

Reporting Features

- The Advanced Report Generator allows the creation of virtually any report.
- The 25 most commonly used reports are already pre-defined.
- PhoneControl can automatically distribute any text reports by email.
- With the Multi-user option the application can be shared over WAN and LAN.

Configurable Report Types

- Detailed text - Allows generation of text reports with a single line for each call, including date, time, extension, dialed number, destination, duration, cost, etc.
- Summary text - Summarises totals and averages of amount, duration and cost by the selected items, such as sites, departments, trunks, call types, etc.
- Organizational Summary text - Gives a break-down of the telephone traffic over the organisation; Summarises by departments, sections and individuals.
- Traffic Analyses - Generates a histogram style presentation of trunk usage.
- Real Time Graphical - Presents 'LIVE' call data on screen in real-time graphs
- Graphical Report - Displays selected historical data in graphical report.
- Dispersion - Generates the geographical call dispersion on a globe or map.
- Frequency - Shows the frequency of selected call items, e.g. most expensive.
- Real Time Detail – shows 'LIVE' call exceptions and alarms in real time.
- Exports Reports in CSV, TXT, HTML, RTF, Write, ASCII

Directory Features

- Comes with a ready made, but fully customisable Telephone Directory.
- Easy to configure; import/export, add, modify or delete any field or user.
- Unlimited Database size; add all possible details for every extension.
- Multi-user option; share the Directory contents over your WAN or LAN.
- Internal notes and messages system.

Task Scheduler

Automate PhoneControl with the wizard based task scheduler to set-up tasks, such as report generation, import/export directory data and external applications.

Call Data Collection

Automatically detects PABX communications settings and displays raw data.

Account Codes

Assign your own Account codes with surcharges, mark-ups and PIN-numbers.

Cost Comparator

Compare the cost of telephone traffic with the tariffs charged by other carriers.