

PHONECONTROL

Classic

	\$ Room	Last Name	First Name	Extension	Cost	Credit Limit
*	401	Van der Staay	Eric	401	\$47.86	\$50.00
*	402	Person	A	402	\$39.42	\$50.00
*	403			403		
*	404	Robertson	Julian	404	\$17.62	\$50.00
*	405			405		
*	406	Simson	Mario	406		\$50.00
*	407			407		
*	408	Trep	Mr	418	\$0.22	\$50.00
*	408	Trep	Mrs	428	\$21.85	\$50.00
*	409			409		
*	Reception	Desk	Front	417	\$0.44	\$50.00

The PhoneControl Classic Billing Module is specially developed for the hospitality industry to provide individual guest & room billing for rooms, services and telephone usage in an extremely simple and user-friendly way.

Individual Guest & Room billing.

The PhoneControl Classic system generates a hard copy Bill for every guest or room, saves all Historical Bills on file and registers all activities in a log-file.

ALL services on one bill

With PhoneControl Classic you can define your standard Room configuration including the default facilities, like 'double room including breakfast', plus all other services, such as bar, restaurant, tennis, etc. you offer to your guests.

Define your own Rates, Mark-ups and Credit limits.

Define your own rates for all Rooms and Services, your own Mark-ups for telephone usage and a standard or individual Credit limit for every Room.

Extremely easy to use

All Check-in & Check-out options are available with a single mouse click. Features include 'Automatic check-in' & 'Check Out & Print All Rooms'.

(Automatic) Extension Shut off

Automatically bar any external telephone calls when the set credit limit is reached, until the credit limited is reset. (only on supported PABXs).

Call Accounting Features

Reporting Features

- The Advanced Report Generator allows the creation of virtually any report.
- The 25 most commonly used reports are already pre-defined.
- PhoneControl can automatically distribute any text reports by email.
- With the Multi-user option the application can be shared over WAN and LAN.

Configurable Report Types:

- Detailed text - Allows generation of text reports with a single line for each call, including date, time, extension, dialed number, destination, duration, cost, etc.
- Summary text - Summarises totals and averages of amount, duration and cost by the selected items, such as sites, departments, trunks, call types, etc.
- Traffic Analyses - Generates a histogram style presentation of trunk usage.
- Real Time Graphical - Presents 'LIVE' call data on screen in real-time graphs
- Graphical Report - Displays selected historical data in graphical report.
- Dispersion - Generates the geographical call dispersion on a globe or map.
- Frequency - Shows the frequency of selected call items, e.g. most expensive.
- Real Time Detail – shows 'LIVE' call exceptions and alarms in real time.
- Exports Reports in CSV, TXT, HTML, RTF, Write, ASCII

Directory Features

- Comes with a ready made, but fully customisable, Telephone Directory.
- Easy to configure; import/export, add, modify or delete any field or user.
- Unlimited Database size; add all possible details for every extension.
- Multi-user option; share the Directory contents over your WAN or LAN.
- Internal notes and messages system.

Customised Tariff and Cost Tables

Define your own mark-ups, discounts, rounding up and prices for meter pulses.

Task Scheduler

Automate PhoneControl with the wizard based task scheduler to set-up tasks, such as generation of reports, collect of call data, import/export directory data and even external applications.

Call Data Collection

Automatically detects PABX communications settings and displays raw data.